

## **Privacy statement Chalet Maiskogel**

**Chalet Maiskogel**, located at Schaufelbergstrasse 74, 5710 Kaprun, Austria, is responsible for the processing of personal data as shown in this privacy statement.

### **Contact details:**

Schaufelbergstrasse 74

5710 Kaprun

Austria

+31618119319

[info@chaletmaiskogel.com](mailto:info@chaletmaiskogel.com)

[www.chaletmaiskogel.com](http://www.chaletmaiskogel.com)

### **Personal data that we process**

Chalet Maiskogel processes your personal data by using our services and / or by providing this information to us.

### **Below is an overview of the personal data we process:**

- First and last name
- Sex
- Date of birth
- Address data
- Phone number
- E-mail address
- IBAN Bank account number

### **Special and / or sensitive personal data that we process**

Chalet Maiskogel processes the following special and / or sensitive personal data of you:

- details of persons under 16 years of age

Our website and / or service does not intend to collect data about website visitors who are younger than 16 years. Unless they have permission from parents or guardians. However, we can not check if a visitor is older than 16. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this consent, please contact us via [info@chaletmaiskogel.com](mailto:info@chaletmaiskogel.com) and we will delete this information.

## **For what purpose and on what basis we process personal data**

Chalet Maiskogel processes your personal data for the following purposes:

- Handling your payment and / or reservation
- Sending our newsletter and / or advertising brochure
- You can call or e-mail if necessary to carry out our services
- Inform you about changes to our services and products
- To deliver goods and services to you
- Chalet Maiskogel also processes personal data if we are legally obliged to do so, such as information that we need for our tax return and declaration of tourist tax.

## **Automated decision-making**

Chalet Maiskogel does not make decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions taken by computer programs or systems, without a person (for example, an employee of Chalet Maiskogel) sitting between them. Chalet Maiskogel uses the following computer programs or systems:

Booking.com and Uwboeking.com, portals for making a reservation. This is necessary to be able to make a booking, to process payment data and to be able to execute our services correctly. This has no further consequences for the person concerned.

## **How long we store personal data**

Chalet Maiskogel does not store your personal data longer than is strictly necessary to realize the goals for which your data is collected. We use the following retention periods for the following (categories) of personal data:

(Category) personal data > 3 years > Reason

Personalia	Storage period: 3 years reason: For the correct execution of our services, sending newsletter and for the Tourist Office Kaprun
Sex	Storage period: 3 years reason: For the correct execution of our services, sending newsletter and for the Tourist Office Kaprun
Date of birth	Storage period: 3 years reason: For the correct execution of our services, sending newsletter and for the Tourist Office Kaprun
Address data	Storage period: 3 years reason: For the correct execution of our services, sending newsletter and for the Tourist Office Kaprun
Phone number	Storage period: 3 years reason: For the correct execution of our services, sending newsletter and for the Tourist Office Kaprun
E-mail address	Storage period: 3 years reason: For the correct execution of our services, sending newsletter and for the Tourist Office Kaprun
IBAN Bank account number	Storage period: 3 years reason: For the correct execution of our services, sending newsletter and for the Tourist Office Kaprun

### **Sharing personal data with third parties**

Chalet Maiskogel will not sell your details to third parties and will only provide them if this is necessary for the execution of our agreement with you or to comply with a legal obligation. With companies that process your data in our assignment, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. Chalet Maiskogel remains responsible for these processing operations

### **Cookies, or similar techniques, that we use**

Chalet Maiskogel does not use cookies or similar techniques.

### **View, modify or delete data**

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Chalet Maiskogel and you have the right to data portability. This means that you can submit a request to us to send the personal information we hold to you or another organization mentioned by you in a computer file.

You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to [info@chaletmaisvogel.com](mailto:info@chaletmaisvogel.com).

To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request.

Chalet Maiskogel would also like to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

### **How we protect personal data**

Chalet Maiskogel takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or there are indications of abuse, please contact our customer service or via [info@chaletmaisvogel.com](mailto:info@chaletmaisvogel.com)